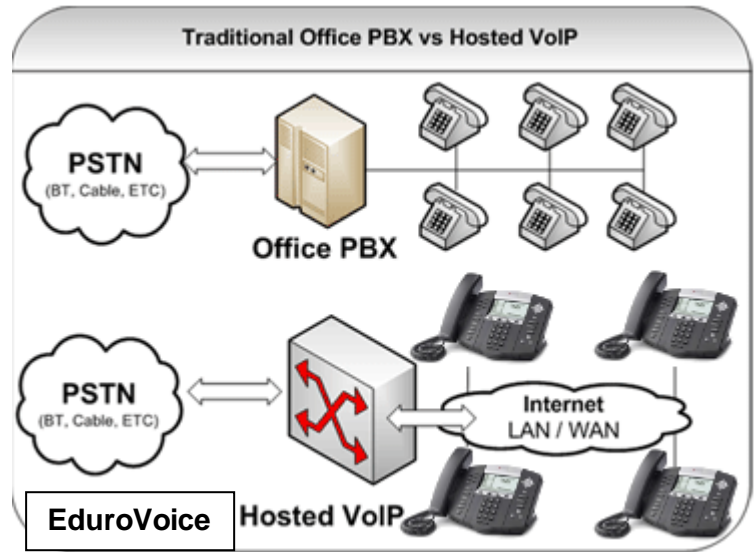




What are the benefits of the EduroVoice Hosted PBX?

Moving your office telecommunications to the EduroVoice Hosted PBX isn't just about saving money on calls. Smart companies will make the transition because of many other reasons that including improved business communication, customer service, and increased employee productivity, mobility and future-proofing.

The benefits of a **Hosted VoIP** are numerous and go beyond simple costs savings as customers have access to this technology without the associated problems of system acquisition, finance, deployment and support.



Why Hosted VoIP?

EduroVoice Hosted VoIP reduces telecommunication costs, management headaches, and delivers a feature-rich solution. The following chart contrasting the essential feature of Hosted VoIP and IP PBX / PBX environments, which shows the clear advantages of Hosted VoIP.

Feature	Eduro Hosted VoIP	PBX, IP-PBX
Scalability	<ul style="list-style-type: none"> Essentially Unlimited 	<ul style="list-style-type: none"> Typically, 1-10K Users Limited number of IP Phones
Multi-site Networking	<ul style="list-style-type: none"> Uniform Dialing Plans Full Feature Set Centralized Management 	<ul style="list-style-type: none"> Hard-to-manage Dial Plans Limited Network Features Service Islands
Total Cost of Ownership	<ul style="list-style-type: none"> Lower Cost with Outsourcing 	<ul style="list-style-type: none"> Higher Costs Overall: Staff & Support, Access (PRI vs. E1), Limited CPE Choices
Open and Standards	<ul style="list-style-type: none"> Open and 3rd Party CPE SIP-Based 	<ul style="list-style-type: none"> Limited, Closed CPE Major Proprietary Content
Reliability, Resiliency and Survival	<ul style="list-style-type: none"> Carrier-grade Platforms (typically well over 5 9's) Cost borne by Service Provider Robust IP networking, including redundancy 	<ul style="list-style-type: none"> Typically, 5 9's only by complex, expensive methods Cost borne by Enterprise Use of Windows and other less-hardened systems. Software reliability remains an issue
Technology Risk	<ul style="list-style-type: none"> Borne by Service Provider 	<ul style="list-style-type: none"> Borne by Enterprise
Operations and Management	<ul style="list-style-type: none"> Centralized System Management Located at Data Centre Supports Multi-location and Multi-Tenant Usage 	<ul style="list-style-type: none"> Separate Management Systems Located at Customer Site Typically Supports Single Site, Non networked



10 reasons why a hosted Telephone System is good for SMEs

1) A State of the Art phone system

The EduroVoice system provides business customers with a leading edge phone system without the associated capital cost. From day one you will have a system that delivers all the current features plus tomorrows as they become available.

2) Future Proof

The Hosted Phone System is "future proof," as soon as we introduce new features, we roll them out to our customers, so you won't have to worry about another large capital equipment upgrade a few years down the road.

3) Pay As You Grow

With EduroVoice there is no penalty to start small and then add "seats" to the system as you grow, as you only pay for the seats you need on a monthly basis.

4) Eliminate Carrier Line Fees, Taxes and Surcharges

Line fees from carriers aren't small change for most organizations that rely on voice for both internal communications and customer interaction. Basic charges, surcharges and taxes are a significant part of monthly overhead cost, so why not reduce this outlay wherever and whenever possible?

5) Reduce Call Costs

While saving on calls is no longer the primary driver for adopting VoIP, it can be a prime factor for organizations that have multiple offices requiring frequent voice communication, so not having to pay for that communication can reduce a large amount from an organization's operational budget.

6) Instant Communication and Collaboration

VoIP improves productivity and the ability to collaborate remotely by creating direct links between teleworkers and office-based workers with the click of a mouse - a "workplace without borders."

7) Seamless Remote Connectivity

That VoIP system makes it easy to integrate home or remote locations into the business telephone system through their own broadband connections. In addition, your customers will be able to reach your at home or remote staff through your corporate switchboard, regardless of where the worker is physically located.

8) Respond More Quickly to Customers

With a Hosted VoIP system, companies can improve customer communication by providing them with VoIP telephones that allow them to contact your sales and service departments directly rather than going through a switchboard.

9) Cut Move, Addition and Change Costs

Every time your company moves, adds, or changes a conventional telephone connection, it costs money. With VoIP, your network configuration is software programmable and its voice signals are carried over your business LAN so you can administer the changes yourself.

10) Your Number(s) Move With You

Unlike traditional numbers, you can take your number with you, down the road, to another town, or even another country as the system is not dependent upon your geographic location.